The hidden secrets of the TSP checkpoint

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The team was in trouble
The hidden secrets of the TSP checkpoint

The Situation

Geographically disbursed
Different cultures
Different management styles
The preparation

Partner with leadership
The hidden secrets of the TSP checkpoint

The interviews

Listen

Listen

Listen

Focus on people and the project
Be prepared to hear unexpected things
Be prepared to hear solutions
Debrief with leadership
Get them to acknowledge the problems
Commitment to improve
Syncronize operationally
Agree on next steps
Use the checkpoint report as framework for team discussion

Get commitment to implement improvement plan
Roll out changes
Enjoy the transformation!

The TSP checkpoint is about people and projects, listening, acknowledging the problems, implementing changes.
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Questions?

Comments