

# An Extraction Method to Collect Data on Defects and Effort Evolution in a Constantly Modified System

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## Context

- Goal:
  - search for technical debt via the analysis of anomalies in the evolution of <u>defects</u> and <u>effort estimation deviation</u>.
- Motivation:
  - we did not know where to look for technical debt; we needed to make some suppositions
- Specific goal:
  - definition of a systematic data extraction method
- Object of study: Groupware Solution for mobile devices
  - Mobile Application (SMB): +60,000 lines of code, evolution from 2005 to 2011, considerable number modifications due to very dynamic technology and market.





#### The Data Extraction Method

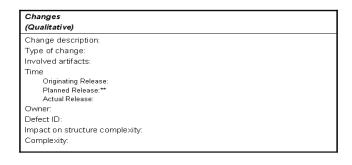
- Definition of research questions:
  - What was the behavior of effort estimation deviation?
  - What was the behavior of defect evolution?
- Definition of keywords from each question:
  - Budget, actual cost, delay, duration, etc.
  - Defect, bug, error, etc.
- Data sources:
  - Project plans and weekly reports from each release.
  - Project communication, e-mails, etc.

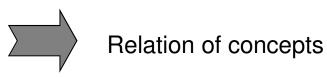




## The Data Extraction Method

- Case study definitions:
  - Unit of analysis: individual releases
  - Sampling method: more problematic releases in terms of defects and effort deviation
- Consolidation of information via templates

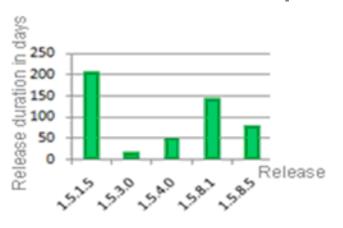








# Example of Findings





- Effort estimation deviation:
  - Two small releases followed by an atypical effort deviation.
  - Evidence of technical debt?

| Release | Activity Name                          | Planned<br>Work<br>Time (h) | Replanned<br>Work<br>Time (h) | Realized<br>Work<br>Time (h) |
|---------|--|-----------------------------|-------------------------------|------------------------------|
| 1.5.3.0 | Global tests and<br>stabilization      | 92                          | 38                            | 38                           |
| 1.5.4.0 | Free test                              | 15                          | 15                            | 15                           |
| 1.5.8.1 | Global tests and<br>stabilization      | 108                         | 76                            | 360                          |
| 1.5.8.5 | Development tests<br>and stabilization | 15                          | 15                            | 15                           |

