SEI Webinar Series: Ask the CMMI Experts

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CMMI Product Team

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Q&A is addressed at the end of today’s session
Today’s Presenters

CMMI Product Team

Mary Beth Chrissis, CMMI for Development Training Manager
Eileen Forrester, CMMI for Services Product Manager
Mike Konrad, CMMI for Development Product manager & CMMI Chief Architect
Mike Phillips, CMMI for Acquisition Product Manager
Rusty Young, CMMI Program Manager & CMMI Appraisal Manager
Question 1

Sandra: How do I decide which CMMI model to use?
Question 2

Pradeep: What is an appraisal class?
Question 3

Audra: How is organizational scope defined for an appraisal using CMMI V1.3 and the new SCAMPI method?
Question 4

Danita: What organizations use CMMI?
Question 5

Francisco: Where can I view CMMI appraisal ratings?
Jeanne: GP 2.10 states "Review the activities, status, and results of the process with higher level management and resolve issues." Does this mean reviewing the status of the activities of the process or the process itself? For example, would it mean reviewing the actual make/buy/reuse decision or reviewing how well the make/buy/reuse process is working for us?
Question 7

Francisco: If a contractor has a CMMI appraisal at the corporate level, must its sub-contractors or departments also be appraised or can it “piggy-back” on its headquarters' rating?
Percy: I teach Software Quality at a National University. How can I teach the CMMI models?

Please refer to http://www.sei.cmu.edu/certification/process/cmmi/ for further information on becoming an instructor.
Question 9

**Bill:** The appraisal team must evaluate artifacts to determine how they support model practice implementation. However, if the appraisal team performs any part of this activity during an appraisal preparation activity, the Conduct Appraisal phase automatically begins, and the appraisal must be completed within 90 days.

During a SCAMPI B, objective evidence from the organizational unit is examined as part of Phase 2 activities. How can these occur without starting the 90 day clock?
Question 10

Charles: We are an Agile shop with a mix of teams using either SCRUM or KanBan. How does CMMI complement Agile and what benefits can we expect to see?
Question 11

John: What is the US DoD position on CMMI, and why?
Question 12

Dennis: What benefits can I expect from using CMMI?
Question 13

John: Are any consulting groups applying CMMI-SVC to healthcare IT?
Question 14

Hilla: In many organizations the ISO and CMMI based quality efforts are on parallel tracks. What are the SEI’s plans to move CMMI in line with ISO?
Question 15

Shriram: How much does CMMI certification cost?
Question 16

RJ: In an appraisal, if there is one organizational unit providing evidence for all PAs, are they required to provide affirmations for every practice in every PA? That would seem to fly in the face of the "leaner" v1.3. I want to ensure full coverage, but if I already have strong evidence for all PAs, should the affirmations be more of a sampling, or perhaps cover every goal?
Question 17

Matt: Does the SEI publish quantitative information about business benefits experienced when implementing CMMI-based process improvement?
Question 18

Karen: Are there services available to help me adopt CMMI?
Question 19

Hilla: Will there be a V1.3 PII (practice implementation indicators) database available that can use three or more projects as evidence to populate the non-organization process areas and organizational artifacts populated for the organizational process areas?
Question 20

Pat: How can I talk to other CMMI users?
Maureen: What are the generally used or acceptable tools and techniques for ML4 and ML5?
Question 22

George: How does the CMMI Measurement and Analysis process area evolve in CMMI ML4 and ML5 environments?
Question 23

Larry: Where can I find documentation on how CMMI can be used to improve business performance?
Question 24

Andrew: Is there a mapping of CMMI and LEAN available?
Question 25

Brian: Is there an guide that illustrates how CMMI for Services can be implemented?
Mary: How do I ensure that CMMI is institutionalized before the next appraisal cycle?
Question 27

Steven: What is your vision of CMMI beyond version 1.3?
Norman: Are there any opportunities to work with the SEI on CMMI?
Question 29

Phillip: Are there practice-level mappings between CMMI, ISO 20K, and ITIL available?
Question 30

Sara: Who do I contact to begin the process of becoming a lead appraiser?
Contact information

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